

COMMERCIAL INSTALLATION POLICY - 2014

All Vivint, Inc. commercial accounts must comply with the following restrictions and guidelines:

I. GENERAL STATE RESTRICTIONS:

- a. **NO equipment** for commercial installations of any kind shall be sold or installed in the following states:
 - Alaska
 - Hawaii
 - Idaho
 - Maine
 - Oregon

- b. **Thermostats** shall NOT be sold or installed in commercial locations in the following states:
 - California
 - Connecticut
 - Georgia
 - Ohio
 - South Carolina
 - Virginia

- c. **Camera AUDIO** is not permitted in any installation.

- d. **Locks or Fire Equipment** shall NOT be sold or installed in commercial locations in any states.

II. PROCEDURES AND MINIMUM BUILDING REQUIREMENTS:

- All Commercial installations must be submitted through Special Exceptions for approval.
- Buildings must be less than 6000 sq. ft., single story, with ceilings no greater than 12'.
- The owner of the building must be on the contract; Vivint cannot put the contract in the business name.
- If the building or residence is used entirely or partially to care for others (daycare, nursing home, assisted living facility, half way house, etc.), **the installation of a burglar alarm (only) is permissible.** There are very specific and relevant guidelines developed (adopted Codes) by NFPA 72 and NFPA 101 governing the installation, servicing, and inspection of fire/smoke/heat detection systems in commercial locations. Because Vivint's focus is on residential customers and limited commercial use, the following **SHALL NOT** be installed in commercial buildings:
 - Smoke detectors
 - Heat detectors
 - Sprinkler (Riser, Tamper, Water flow, PVI) takeovers
 - We shall not touch or disable any part of the existing fire system (manual pull stations, strobes, Horn Strobes, lights, sirens, etc.)

Approvals

- Special Exceptions approves all commercial installs; they have a list of check off boxes, sign it, and scan into the customer's file.