

Your moving checklist



Congratulations on your move and thank you for choosing Vivint to protect your home and family! We want to help make your move as smooth as possible. This checklist has everything you need to know to take your system with you to your new home.

#1

Call Customer Loyalty at 800.216.5232 ext. 5025 to let us know when you're moving. Be sure to have your new address handy.

#4

Consider bringing any key fobs, medical pendants, small appliance controls, or uninstalled carbon monoxide detectors. Leave all other Vivint equipment in your home.

#2

Go to vivint.com/moves and download the instructions on how to remove your touchscreen panel from your wall.

#5

Once you've moved, call Customer Loyalty at 800.216.5232 ext. 5025 to schedule an installation appointment for your new system and receive a free system checkup.

#3

If you have any Vivint cameras, be sure to unplug them and bring them with you as well.

#6

When your field service professional comes to your home, give them the panel you removed from your wall.

Questions?

 (800) 216 5232 ext. 5025

 vivint.com/moves