

Removing Your Go!Control Panel

See the tutorial video at <https://youtu.be/HEMziZx6HZg>

1



Disarm your Vivint Smart Home system. This will prevent any false alarms while you're disconnecting your panel.

2



Unplug your panel's power source. It's probably at an outlet nearby and the wire runs through the wall.

3



If your panel has a screw on the top, remove it with a crosshead screwdriver so that you can remove the panel cover. To remove the cover, push the two tabs on top and pull the cover out and down. Don't be alarmed if you hear beeping.

4



Hang the panel cover on the back plate using the white safety strip.

5



There are two wires you will need to remove:

- A. The power wire
- B. The battery wire

6



Remove the screws from the backplate of your panel and remove the panel from the wall. Please note there will be a small hole in the wall.

7



Gently pull the power wire through the wall at the outlet end. You may need to remove your outlet cover to do this.

8



Reassemble your panel by snapping the front cover and backplate together and replacing the top screw.

9



Place your panel, wires, transformer, and any additional screws in a box for shipping.

10



Re-screw the top two screws into your wall and place the plastic plate from your move kit over the screws. The plate should be hanging on your wall like a picture.

You're all done!

Please return your panel by mailing to:

**Customer Loyalty
Panel Returns
500 West 500 South
Lindon, UT 84042**

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